

**DATE:** February 28th, 2022  
**TO:** 911 Emergency Response Advisory Committee  
**FROM:** Cody Shadle, City of Reno Public Safety Dispatch Manager  
shadlec@reno.gov  
**THROUGH:** Joseph Robinson, Commander, Reno Police Department  
**SUBJECT:** REQUEST FOR TRAVEL AND TRAINING FOR CITY OF RENO PUBLIC SAFETY DISPATCH PSAP: A review, discussion and possible action to approve, deny, or otherwise modify a request for funding for the costs associated with three (3) staff members to attend the 2022 Navigator Training Conference for a cost not to exceed \$11,200.00 for travel, registration, pre-conference courses, lodging, and per diem.

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### **SUMMARY**

**PUBLIC SAFETY TRAINING FOR REGIONAL PRIMARY PSAPS** (Public Safety Answering Point) **RENO PUBLIC SAFETY DISPATCH:**

A review, discussion and possible action to approve, deny, or otherwise modify a request for funding for the costs associated with three (3) staff members to attend the 2022 Navigator Training Conference for a cost not to exceed \$11,200.00 for travel, registration, a pre-conference training course, lodging, and per diem.

### **NRS APPLICABLE:**

**NRS 244A.7645** Provides approval of costs associated with maintenance, upgrade and replacement of equipment necessary for the operation of the enhanced telephone system.

### **STAKEHOLDER REVIEW(s)**

Stakeholders are the area Primary Public Safety Answer Points (PSAP) – City of Reno Public Safety Dispatch, City of Sparks Emergency Communications and the Washoe County Sheriff's Office Communications.

### **PREVIOUS ACTION & BACKGROUND**

Yearly a request is made for funding for individuals from each of the three (3) primary PSAP's to attend four Dispatch Training Conferences. Central Square is one of these pre-approved conferences. This conference will provide critical training on 9-1-1 technology, operations, policies, and education issues and current events.

**FISCAL IMPACT**

The Enhanced 911 Fund is a special revenue fund which receives revenue pursuant to NRS 244A.7643 in the form of telephone surcharges collected to support the emergency reporting system.

The 2022 Navigator Training Conference is being held in Nashville, Tennessee. For the two (2) attendees taking the pre-conference course the breakdown is as follows; Conference registration is \$725.00 per person, pre-conference course registration is \$500.00 per person, airfare is approximately \$850.00 per person round trip, per diem/meals, travel to and from the hotel, and incidental expenses are approximately \$545.00 per person, and lodging is approximately \$1,600.00 per person, for an approximate total of \$4,220.00 per person.

For the third attendee the breakdown is as follows; Conference registration is \$725.00, airfare is approximately \$577.00, per diem/meals, travel to and from the hotel, and incidental expenses are approximately \$387.00, and lodging is approximately \$1,065.00, for an approximate total of \$2,754.00.

**RECOMMENDATION**

It is recommended that the E911 Emergency Response Advisory Committee approve the request for funding for the costs associated with three (3) staff members to attend the 2022 Navigator Training Conference for a cost not to exceed \$11,200.00.

**POSSIBLE MOTION**

Move to approve the recommendation to reimburse the City of Reno Public Safety Dispatch for the costs associated with three (3) staff members attending the 2022 Navigator Training Conference, for a cost not to exceed \$11,200.00.



U.S. General Services Administration

## FY 2022 Per Diem Rates for Nashville, Tennessee

Max lodging by month (excluding taxes.)

Primary Destination	County	2021 Oct	Nov	Dec	2022 Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep
Nashville	Davidson	\$234	\$234	\$187	\$187	\$230	\$230	\$230	\$230	\$230	\$207	\$207	\$234



U.S. General Services Administration

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Meals &amp; Incidentals (M&amp;IE) Breakdown

Primary Destination	County	M&IE Total	Continental Breakfast/Breakfast	Lunch	Dinner	Incidental Expenses	First & LastDay of Travel
Nashville	Davidson	\$79	\$18	\$20	\$36	\$5	\$59.25



## IAED Navigator

April 22, 2022 – April 30, 2022



# Gaylord Opryland Resort & Convention Center

2800 Opryland Drive  
Nashville, TN 37214, UNITED STATES

Sort by

Default



Show available only

Reservation Su

Check-in

Sun, Apr 24, 2022

Checkout

Sat, Apr 30, 2022

Rooms

1

Guests per room

1

## Select Your Room

Available

Selected



### Run Of House Room

Max Guests: 4

#### Details

Relax in the tasteful, recently renovated decor of our guest sleeping room with two queen-size beds. Tastefully appointed and

[Show more](#)

Apr

Sun  
24

Mon  
25

Tue  
26

Wed  
27

Thu  
28

Fri  
29

**USD 229.00**

Average nightly rate

+Taxes & Fees <sup>①</sup>

1 rooms



1 guests



Select

[View policies](#)

GAYLORD OPRYLAND



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## Description



Experience the excitement and energy of Music City at Gaylord Opryland Resort & Convention Center in Nashville, Tennessee. Located only 10 minutes from the airport and 15 minutes from downtown, our resort features an array of dining, shopping, recreational activities and entertainment—all under one roof.

Highlights include:

- 2,888 guest rooms

Show more

## Key Amenities

Room Service

Restaurant

Fitness Center/Health Club

Business Center

Internet Access

Airport Shuttle

Cable TV

Car rental

Concierge

Convention Center

Gift Shop

Golf

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## Registration is open

We're very excited about NAVIGATOR 2022 and the lineup of amazing educational sessions being presented by outstanding industry experts on topics essential to high-performance emergency communication centers like yours.

The conference also offers many networking opportunities to widen your community of peers and to learn more about research being done in emergency dispatch, as well as the latest developments at the Academy and updates to the protocol.

We think you will agree that NAVIGATOR 2022 is one of the best conference values around.

[Register Now](#)

### Registration Fees

	Early Bird (ends February 28, 2022)	Priority (March 1 to April 23, 2022)	On-Site (starts April 24, 2022)
<b>3-Day Pass</b>	<b>\$655</b>	<b>\$725</b>	<b>\$775</b>
Opening Session			
NAVIGATOR Swag			

Breakfast in  
the Exhibit  
Hall

Exhibit Hall  
Access

Two Box  
Lunches

Opening Gala

Attendee  
Party

Access to all  
Breakout  
Sessions

Earn up to 24  
CDE Hours

<b>1-Day Pass</b>	<b>\$255</b>	<b>\$285</b>	<b>\$335</b>
<b>Exhibit Hall Guest Pass</b>	<b>\$150</b>	<b>\$150</b>	<b>\$150</b>
<b>Closing Luncheon w/ Keynote</b>	<b>\$30</b>	<b>\$30</b>	<b>\$30</b>

## Pre-con Workshop Prices

<b>4-Hour</b>	<b>\$99</b>
<b>8-Hour</b>	<b>\$198</b>
<b>Q Certification Courses</b>	<b>\$500</b>
<b>ETC Instructor Certification Courses</b>	<b>\$450</b>
<b>Mentor Course</b>	<b>\$395</b>

## Discounts

\*Discounts cannot be combined



CODE		AMOUNT
ACE Discount	ACE_AGENCY2022	\$80
Member Discount	IAED_MEMBER	\$40
Group Discount 3+	2022GROUP_REG	\$70
NENA Discount	NENA_DISC2022	\$20

**Get Registered for  
NAVIGATOR 2022 Today!**

**Register Today**

**Agenda**

APR 24 - 30  
✈ RNO → BNATOTAL  
\$845.86 ▼

City of Reno





## Trip &amp; Price Details

+  
Price

Payment

Confirmation

✈ Flight [Modify](#)

	Sun 4/24	RNO → BNA	6:50 AM → 3:45 PM	6 hr 55 min	1 stop 	<a href="#">Anytime</a>	Price per Passenger	\$738.75
							Taxes and fees per Passenger	\$107.11
	Sat 4/30	BNA → RNO	11:20 AM → 6:50 PM	9 hr 30 min	2 stops 	<a href="#">Wanna Get Away®</a>	Total per Passenger	\$845.86
							Passenger(s)	x1
							Flight total	\$845.86

## Helpful Information:

- Please read the [fare rules](#) associated with this purchase.
- When booking with Rapid Rewards® points, your points balance may not immediately update in your account.

## ✈ Flight Extras

## Upgrade to Business Select®

Prices shown per passenger, per one-way.


- ✓ Guaranteed A1-A15 boarding
- ✓ Refundable fare\*
- ✓ Earn up to 3194 more Rapid Rewards® points†

\*Please read the [fare rules](#) associated with this purchase.


†Per Passenger after upgrading all eligible bounds.


☐ Upgrade departing trip for \$35☐ Upgrade returning trip for \$42☐ Upgrade both for \$77

Apply upgrade

 Add a Car [Products not confirmed until purchase.](#)

No worries, your flight will remain in your cart while you search for a car.

 Add a car



Book now. Pay later!  
**From \$558.89\*/week in  
 Nashville**

\*Taxes and fees excl. Terms apply.


 Budget

Book now


PICK-UP LOCATION	PICK-UP DATE	PICK-UP TIME
<b>Nashville, TN</b>	<b>4/24</b>	<b>5:00 PM</b>
<small>Nashville, TN - BNA</small>	<small>Sun, Apr 24, 2022</small>	
RETURN LOCATION	RETURN DATE	RETURN TIME
<b>Nashville, TN</b>	<b>4/30</b>	<b>10:00 AM</b>
<small>Nashville, TN - BNA</small>	<small>Sat, Apr 30, 2022</small>	
RENTAL COMPANY (Optional)	VEHICLE SIZE (Optional)	
<b>No preference</b>	<b>No preference</b>	

**Search**

**An experience you can count on.**



No cancel<sup>1</sup> or change fees. Change your flight later without a fee. Fare difference may apply.



Each aircraft is equipped with HEPA air filters, providing fresh, outdoor air every 2-3 minutes.

<sup>1</sup> Failure to cancel a reservation at least 10 minutes prior to scheduled departure may result in forfeited travel funds.

BAG FEE *	<b>\$0.00</b>
SUBTOTAL	<b>\$738.75</b>
TAXES & FEES	<b>\$107.11</b>
<b>TRIP TOTAL</b>	<b>\$845.86</b>

[Show price breakdown](#)

<sup>1</sup>1st and 2nd checked bags fly free<sup>®</sup>. [Weight and size limits apply.](#)

**Continue**

By clicking 'Continue', you agree to accept the [fare rules](#) and want to continue with this purchase.

<sup>1</sup>Refundable, as long as you cancel your reservation at least ten (10) minutes prior to the scheduled departure of your flight. If you cancel, you're eligible to receive 100% of your ticket value as a refund to your original form of payment. Southwest reusable travel funds from a previous reservation that are applied toward a Business Select or Anytime fare will be refunded as reusable travel funds.

<sup>2</sup>Same-day change/Same-day standby: For same-day changes, a confirmed seat, if there's an open seat on a different flight on the same day as your original flight and it's between the same cities, you can book a seat on the new flight free of airline charges. If there isn't an open seat, ask a Southwest Gate Agent to add you to the same-day standby list. If there are any government taxes and fees associated with these itinerary changes, you will be required to pay those. Your original boarding position is not guaranteed.

<sup>3</sup>Fly By<sup>®</sup> priority lane: This priority lane gets you to the front of the ticket counter faster. A-List or A-List Preferred Members already enjoy the Fly By<sup>®</sup> priority lane ([where available](#)). Fly By<sup>®</sup> security lane: This priority lane gets you through the security line faster. A-List or A-List Preferred Members enjoy this benefit too.

## April 2022

Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
					1	2
3	4	5	6	7	8	9
10	11	12	13	14	15 Good Friday	16
17	18	19	20	21	22	23
Easter						
24 18 20 36 5	25 19 20 36 5	26 18 20 36 5	27 18 36 5	28 36 5	29 18 20 36 5	30 18 20 36 5



U.S. General Services Administration

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U.S. General Services Administration

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Primary Destination	County	M&IE Total	Continental Breakfast/Breakfast	Lunch	Dinner	Incidental Expenses	First & Last Day of Travel
Nashville	Davidson	\$79	\$18	\$20	\$36	\$5	\$59.25

**Southwest**  
Business

APR 26 - 30  
 **RNO → BNA**

TOTAL  
**\$576.50** 


City of Reno





## Trip & Price Details

 Price

Payment


Confirmation

 **Flight** [Modify](#)

 <b>Tue 4/26</b>	<b>RNO</b> → <b>BNA</b>	7 hr 0 min	1 stop 	<u>Wanna Get Away<sup>®</sup></u>	Price per Passenger	<b>\$488.19</b>
	7:30 AM 4:30 PM				Taxes and fees per Passenger	<b>\$88.31</b>
 <b>Sat 4/30</b>	<b>BNA</b> → <b>RNO</b>	9 hr 30 min	2 stops 	<u>Wanna Get Away<sup>®</sup></u>	Total per Passenger	<b>\$576.50</b>
	11:20 AM 6:50 PM				Passenger(s)	<b>x1</b>
<b>Flight total</b>						<b>\$576.50</b>

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 **Flight Extras**

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Prices shown per passenger, per one-way.

- ✓ Guaranteed A1-A15 boarding
- ✓ Refundable fare\*
- ✓ Earn up to 3843 more Rapid Rewards<sup>®</sup> points<sup>†</sup>

\*Please read the [fare rules](#) associated with this purchase.


<sup>†</sup>Per Passenger after upgrading all eligible bounds.

☐ Upgrade departing trip for \$41

☐ Upgrade returning trip for \$42


☐ Upgrade both for \$83


**Apply upgrade**

 **Add a Car** [Products not confirmed until purchase.](#)

**No worries, your flight will remain in your cart while you search for a car.**




 Add a car



Book now. Pay later!  
**From \$111.99\*/day in Nashville**

\*Taxes and fees excl. Terms apply.




Book now


PICK-UP LOCATION	PICK-UP DATE	PICK-UP TIME
<b>Nashville, TN</b>	<b>4/26</b>	<b>6:00 PM</b>
<small>Nashville, TN - BNA</small>	<small>Tue, Apr 26, 2022</small>	<small>6:00 PM</small>
RETURN LOCATION	RETURN DATE	RETURN TIME
<b>Nashville, TN</b>	<b>4/30</b>	<b>10:00 AM</b>
<small>Nashville, TN - BNA</small>	<small>Sat, Apr 30, 2022</small>	<small>10:00 AM</small>
RENTAL COMPANY (Optional)	VEHICLE SIZE (Optional)	
<b>No preference</b>	<b>No preference</b>	

Search

**An experience you can count on.**



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[Show price breakdown](#)

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APRIL 27-29 | GAYLORD OPRYLAND RESORT & CONVENTION CENTER | NASHVILLE

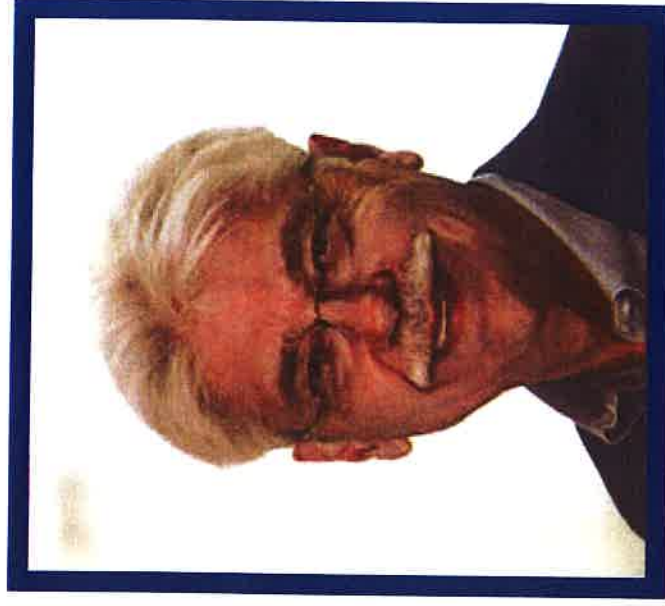
# NAVIGATOR<sup>®</sup> 2022

THE STAGE IS SET FOR YOU

# A MESSAGE FROM THE PRESIDENT

We here at the International Academies of Emergency Dispatch are here for you. We're here to support you, to celebrate you, to give you the best possible resources so you can do your best possible work. The theme of NAVIGATOR 2022 is "The Stage is Set for You." We got all the set pieces together, timed the lighting cues, and are raising the curtain for you. Now we're going to let you take center stage as you do what you do best during this conference. Mark Twain said in his autobiography that "if everybody was satisfied with himself there would be no heroes." I agree. We know that you're never satisfied, and we're honored and excited to be here for you this week.

Follow NAVIGATOR updates via the  
IAED's social media accounts



## FEATURED SESSION SPEAKERS AND TRACKS:

Check out popular tracks like Technology, Research, Special Interest, and ACE & Quality Assurance

### MYTHS ABOUT SINKING VEHICLES

APRIL 28, 2022 | 10:15 AM-11:00 AM

Vehicle submersions have high mortality. Most deaths are not from trauma, and occupants could survive if they quickly exit via a window. Bad advice includes breaking a window with objects like a headrest, shoe heel, or cell phone (none will work). This talk will clarify how, and how not, to exit and how this has been updated in new EMS protocols.

### FOLLOWERSHIP: THE MISSING LINK OF LEADERSHIP

APRIL 28, 2022 | 1:15 PM-2:00 PM

"Exemplary Followership leads to exemplary leadership." Leadership is not just done by the leader, just as followers is not just do followership. Confused? Well, now that we have your attention, then you need to come to this session and take a long hard look at this latest concept. See how you can be a better follower and leader at the same time.

### IT'S BETTER TO BE RIGHT, THAN FAST

APRIL 28, 2022 | 10:00 AM-10:45 AM

Is every call really a lights and sirens emergency? Does time really matter in ambulance response? Join Niagara EMS as we discuss leveraging MPDS and clinical outcomes to transform our time-based EMS system to one that focuses on getting the patient the right care, by the right provider, in the right place, at the right time.

# SCHEDULE AT A GLANCE

## SUNDAY APRIL 24

8:30 AM Pre-conference Workshops

## MONDAY APRIL 25

8:30 AM Pre-conference Workshops

## TUESDAY APRIL 26

8:30 AM Pre-conference Workshops  
6:30 PM Gala Reception

Sponsored by: Centralsquare



## WEDNESDAY APRIL 27

9:00 AM Opening Session  
11:00 Exhibit Hall open  
11:30 Lunch in Exhibit Hall  
12:30 PM Breakout sessions  
7:00 Attendee Party

## THURSDAY APRIL 28

8:30 AM Exhibitor Breakfast and Exhibit Hall open  
9:15 Breakout sessions  
12:00 PM Lunch in Exhibit Hall  
1:15 Breakout sessions  
1:30 Exhibit Hall closes  
7:00 ACE reception  
(Invitation Only)

Sponsored by: OnStar



## FRIDAY APRIL 29

9:00 AM Breakout sessions  
1:00 PM Closing Luncheon  
(Keynote Speaker: TBA)



# SHINING A SPOTLIGHT ON OUR SPONSORS

We couldn't do NAVIGATOR without our sponsors. They represent the very best in emergency response products and services, from mental health resources to cutting-edge technology. Whether or not you're familiar with the companies, you'll be able to ask questions and make connections with them in the Exhibit Hall.

Why wait until the conference? Click on their logos and visit their websites today to learn more about how they can help you improve your center!

## PARTNER



## GOLD



**MOTOROLA**  
SOLUTIONS

## PLATINUM



**FIRST  
WATCH**  
Helping the Helpers



**RQI** RESUSCITATION  
QUALITY  
IMPROVEMENT  
An American Heart Association  
and American Red Cross  
program

## BRONZE



**NENA**  
THE 911 ASSOCIATION

THE STAGE IS SET FOR YOU

**NAVIGATOR2022**

April 2022						
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2800 Opryland Drive  
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Sort by

Default



Show available only

Reservation Su

Check-in

Tue, Apr 26, 2022

Checkout

Sat, Apr 30, 2022

Rooms

1

Guests per room

1

## Select Your Room

Available

Selected



### Run Of House Room

Max Guests: 4

#### Details

Relax in the tasteful, recently renovated decor of our guest sleeping room with two queen-size beds. Tastefully appointed and

Show more

Apr

Tue  
26

Wed  
27

Thu  
28

Fri  
29

USD 229.00

Average nightly rate

+Taxes & Fees

1 rooms

1 guests

Select

View policies

City Tax

USD

2.50

Hotel Tax

6%

State Tax

9.25%



Show details



Show details

## Description



Experience the excitement and energy of Music City at Gaylord Opryland Resort & Convention Center in Nashville, Tennessee. Located only 10 minutes from the airport and 15 minutes from downtown, our resort features an array of dining, shopping, recreational activities and entertainment—all under one roof.

Highlights include:

233 questions

Show more

## Key Amenities

Room Service	Restaurant	Fitness Center/Health Club	Business Center
Internet Access	Airport Shuttle	Cable TV	Car rental
Concierge	Convention Center	Gift Shop	Golf

233 questions

Show more

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